

Job Title:– Service & Repair Engineer

Department: Service

Location: Bristol and surrounding area

About:

The company has been established for over 30 years and are one of the largest plumbing and heating contractors to major developers in the South West, we pride ourselves on being able to deliver a first-class service to our new build clients both from private and social backgrounds.

This is an exciting time to join our business and be part of our continued success story, whilst furthering your own career.

Main purpose of the role:

Working as part of a very successful team we are looking to recruit an experienced Gas Service & Breakdown engineer. You will be required to visit and carry out gas boiler servicing and reactive maintenance within customers properties in line with the Gas Safety (Installation & Use) Regulations

Main Duties/Responsibilities

- Complete Landlord Gas Safety inspections and gas appliance servicing as per manufactures instruction at private, private rented and social housing properties
- Carry out reactive maintenance on all types of gas boilers and heating systems (vented & un-vented)
- Carry out boiler installation remedial work, including pipe work alterations (this is limited)
- Respect the customers properties and to complete all work in a clean and tidy manner
- Complete all work in line with company procedures and to an agreed timescale, including all associated administration tasks
- Able to work on own initiatives
- Strictly adhere to all Health & Safety procedures and all relevant industry standards (including basic risk assessments)
- Responsible for managing company vehicle, including its cleanliness (inside and out) and van stock levels
- A flexible approach to working hours, be willing travel and be part of a call out rota, working overtime when required to meet customer expectations
- Always be a company ambassador and able to demonstrate a high level of customer service

Experience

- Experience in all domestic gas heating systems, system upgrades and wiring of central heating controls.

- Minimum current experience of 3 years in all domestic gas appliance servicing
- Extensive knowledge in fault finding on electrical and manual central heating equipment, including boilers, central heating controls and components
- Extensive knowledge of all gas safe regulations
- Experience of the requirements of health and safety legislation, including the use of workplace risk assessments

Essential Qualifications and Skills

- Current gas qualifications (through an Accredited Certification Scheme), including, CCN1, CEN1, WAT1 or CENWAT, CKR1, CPA1, HTR1
- Unvented Hot Water, Commission and Install
- Full driving license (maximum six penalty points)
- General IT skills, the candidate will be required to complete documentation related to work activities, which may include the use of laptops or PDAs.
- Ability to act independently, prioritize work and make intelligent but pragmatic decisions whilst having the judgment to know when to discuss and gain support from management
- Understanding of individual domestic customers and the requirements of excellent customer service

Additional Desirable Qualifications, Skills and Experience

- 18th edition or Part P electrical qualifications and will be a distinct advantage
- Solar Thermal
- Air to Water Heat Pumps
- Ground Source Heat Pumps
- OFTEC (OFT10-101, OFT10-105E and OFT10-600a)

Values

Passion – We are passionate about the quality of our work and the service we provide to our customers, suppliers and each other

Pride – We are proud of our Company and our reputation and are committed to being the best we can

Professionalism – We are qualified and well trained team, always behaving in a professional manner treating everyone with courtesy, respect and consideration

Protective – We will protect the reputation and sustainability of our business and are accountable for every decision we make. We are trusted and reliable

Proactive – We are forward thinking. We use the very best technology, equipment and training to always be able to provide the best solution for the customer